

About Our New Home Protection Plan

For more information on our Builder's Limited Warranty program, please contact our knowledgeable and experienced sales team:

- By Phone: 435-319-9976
- By Email: ghunt@cool-homes.net
- On the Web: cool-homes.net

Cool Homes, Inc.
958 Citadel Road
Ivins, UT 84738



In Association With



Professional
Warranty Service
CORPORATION

www.pwsc.com | 800.850.2799



About Our Warranty

As a quality new home builder, we are proud to offer our buyers the best written and insured warranty available today on your new home. In association with **Professional Warranty Service Corporation, (PWSC)**, we back our warranty with the strength of one of America's largest insurance organizations.



Home Buyer Advantage

We provide our buyers with an express **10-year Builder's Limited Warranty** that is clear and specific. In the unlikely event that we cannot perform our obligations under the warranty; our insurer will be there to assume responsibility for our performance...at no cost to you. Most other insured warranty programs require a consumer deductible, so even if your repair is covered, it still costs you money.

Our Insurer is the Strongest in the Industry

The PWSC program is underwritten by Steadfast Insurance, a member of the **Zurich North America Group**, rated "A+" by A.M. Best, one of the leading independent insurance company rating services.

Binding Arbitration Resolves Disputes Quickly and Easily

We are proud of our customer service record, but should a disagreement occur, the PWSC program is available to our home buyers to help mediate such disputes. A binding arbitration process is also available when disputes cannot be resolved by agreement.* Arbitration allows for speedy and final resolution of disputes and, in most cases, at far less cost than litigation. Either party can request arbitration by submitting an \$80 filing fee that will be refunded if they prevail. The process is binding and enforceable in a court of law.

When You Sell Your Home...

If you decide to sell your home, the warranty is transferable to the new owner for the remaining term of our limited warranty. All the new owner has to do is complete the "**Subsequent Home Buyer Acknowledgment and Transfer Form**" found in the warranty document. This feature can be an attractive selling point for homeowners or sales agents.

The combination of our customer service expertise, a clear and comprehensive warranty, and the backing of one of the largest insurers in the country allows us to provide you with a level of trust unmatched in the industry. We will provide a copy of the warranty document to you, and will be happy to answer any questions you may have regarding this valuable home protection.